

FAQs – The UV Box

Will The UV Box damage my phones or other devices?

No. In fact, two of the leading phone and hand-held computer companies in the world put our devices through extensive testing to address that specific question. The results were so clear that one company listed us in their product documentation as the preferred UV method to disinfect their phones and the other asked to partner with us in new product development.

What items are commonly disinfected in The UV Box?

Phones, tablets, keyboards, as well as personal items including eyeglasses, keys, and shoes. Anything that fits can be disinfected in just 55 seconds. PPE including N95 and KN95 masks can also be disinfected. The CDC has stated in times of shortage these masks can be reused. UV-C has been studied and determined to be an accepted method of mask disinfection. The number of re-uses should be limited to five (5).

Does The UV Box come with a warranty?

Yes. Advanced Ultra-Violet Systems (AUVS) products are warrantied for two (2) years from the date of purchase

Where is The UV Box manufactured?

The UV Box is manufactured in the US.

Where can I buy replacement lamps or a quartz rod?

Call 201-406-9471 or email director@advanceduvsystems.com